



## Chamber Bucks Q&A

### What is a Chamber Buck?

Chamber Bucks are an incentive to help support local businesses. Chamber Bucks are a monetary check certificate issued by the Grand Rapids Area Chamber that can be used just like a check at businesses all around the Grand Rapids Area. You can use them anytime of the year! They make great gifts for folks who are hard to shop for, wonderful holiday bonuses for employees, and a great alternative to gift certificates.

### How much are Chamber Bucks worth?

Chamber Bucks are issued at the Grand Rapids Area in of denominations \$10 & \$25

### How do I spend my Chamber Bucks?

Simply present the Chamber Bucks to the business when you go to pay. The business will process the Chamber Buck just like a check and deposit it in their bank account.

### Where can I spend my Chamber Bucks?

You can use them at any Grand Rapids Area Chamber member business. They are used just like cash, so you can use them to pay for any services or products that you want to purchase.

### What if a purchase doesn't use the full Chamber Buck amount?

We encourage you to use the entire value of the Chamber Buck check at one time. However, this is a monetary certificate at its face value. If you don't use the entire value at one time, change can be given.

### Do Chamber Bucks expire?

No Chamber Bucks do NOT have expiration dates. They are always good to spend if you feel like it is too old you may stop in and we can exchange it for you.

### What do I do if a customer presents a Chamber Buck at my business for payment of items or service?

Simply accept the Chamber Bucks at face value, endorse the back of the check and deposit it into your bank.

### Is there a charge to accept Chamber Bucks?

No, there is no charge to the holder or the redeemer of Chamber Bucks.

### Can Chamber Bucks bounce?

No. You'll have no problem accepting Chamber Bucks. There's no risk – you'll always get paid!

### How can I purchase Chamber Bucks?

Businesses and individuals may purchase Chamber Bucks at the Grand Rapids Area Chamber office. Call or email Stacia Rom ahead of time, and she will have them ready for you to pick up. Please note that the Chamber does not accept credit cards as payment for chamber bucks as we do not charge a fee for purchasing them. We accept cash or check. .

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